

FREQUENTLY ASKED QUESTIONS



What is The Greater Pittsburgh Infant Formula Bank?

Managed by Beverly's Birthdays and their baby division, Beverly's Babies, The Greater Pittsburgh Infant Formula Bank is a resource to support families in need of baby formula during a personal, situational, or financial emergency/crisis.

Where is The Greater Pittsburgh Infant Formula Bank located?

Site	Address	Hours	Phone Number
Beverly's Birthdays	11065 Parker Drive North Huntingdon, PA 15642	M - F 9 a.m. - 4 p.m.	724-590-5106
Highlands Family Center	415 Fourth Avenue, Tarentum, PA 15084	M 12 p.m. - 8 p.m. T-F 8 a.m. - 4 p.m.	724-224-9006
Hilltop Family Center	1630 Arlington Avenue, Pittsburgh, PA 15210	M & F 9 a.m. - 4 p.m. (Please call before) W 9 a.m. - 4 p.m. (Walk-ins welcome)	412-432-1635
Homewood Early Learning Hub & Family Center	7219 Kelly Street, Pittsburgh, PA 15208	M 9 a.m. - 7 p.m. T-F 9 a.m. - 5 p.m.	412-545-5039
McKeesport Family Center	339 5th Avenue, McKeesport, PA 15132	M - F 9 a.m. - 5 p.m.	412-672-6970

To find out which bank location has the formula you need, please call Beverly's Birthdays at 724-590-5106.

How frequently can I visit The Greater Pittsburgh Infant Formula Bank?

The Greater Pittsburgh Infant Formula Bank operates as a network and follows the client (child) from the date of a his/her first service for an entire year. A family can visit any of the formula banks, but the client (child) can receive only 12 standard cans of infant formula per year and no more than 2 standard cans per visit. A visit is defined as 1 service within a 24-hour period.

Ex: If you visit McKeesport site and then a month later you visit Hilltop, the items you received at McKeesport are added to the items you receive at Hilltop.

How much formula can I receive?

The child can receive up to 12 standard cans of infant formula per year and no more than 2 standard cans per visit. A visit is defined as 1 service within a 24-hour period.

1 standard can (12.4 ounce) = 1 standard can 3 Ready to Feed Liquid = 1 standard can

1 large can (21.5-30 ounces) = 2 standard cans



I am not sure what formula my child needs, can you assist me?

The Greater Pittsburgh Infant Formula Bank can provide you with information regarding the different types of formula but cannot provide any medical advice. Please consult your child's pediatrician if you have any specific questions regarding switching formula or medical concerns.



Is there a cost to receive this service?

No, the resource is free and is designed to support families who are experiencing an emergency/crisis formula need. We welcome product and monetary donations.



What formula do you supply?

The Greater Pittsburgh Infant Formula Bank typically carries the following brands: Similac, Enfamil, Gerber, Parent's Choice, and Tippy Toes. We do our best to offer the different varieties within each brand. We suggest calling a site if you have question regarding whether we have a certain type available.



Where do you get your formula?

The Greater Pittsburgh Infant Formula Bank purchases formula directly from manufacturers and retailers. We also accept donations of brand new, unopened, unexpired formula. If you would like to donate any formula, you can drop it off at any of the sites.



What if I lost my punch card, and I don't remember how many cans I have left to utilize?

The Greater Pittsburgh Infant Formula Bank keeps track of this information, and the sites can assist you. If you have specific questions, call Beverly's Birthdays at 724-590-5106.



What information do you need from me in order to receive support?

We will collect general contact/demographic information on both the parent/guardian and the child. This information will be collected or confirmed at any service at any site.